



Together. We
(re)think work.

Together we can (re)shape
the insurance world.

HDI Global SE is one of the leading companies in the global industrial insurance business. Founded in 1903, HDI Global SE is now represented in over 175 countries and are professionals in the national and international Specialties insurance business as an established B2B industrial insurer.

We are looking for a motivated and interested individual for our Zurich office, who thinks and acts internationally and wants to make a real impact in the role of:

Senior Process & Governance Analyst International Programmes (m/f/d)

Your tasks

- Lead strategic initiatives to design and implement a comprehensive governance framework for international insurance programmes, ensuring alignment with global standards and regulatory requirements across multiple jurisdictions
- Develop and refine the strategic concept for international programmes product offerings in collaboration with lines of business, including governance structures, operational models, and training strategies to support scalability and excellence
- Drive process optimization and harmonization across international insurance workflows (policy issuance, claims handling, premium calculation, compliance), ensuring efficiency, consistency, and customer-centric solutions
- Collaborate with senior stakeholders across underwriting, operations, compliance, and IT to define and document end-to-end processes, integrating best practices and digital tools for enhanced operational effectiveness
- Establish governance guidelines and control mechanisms to monitor adherence to global standards, mitigate risks, and ensure quality delivery of international programmes
- Design advanced training programmes for internal teams, fostering knowledge transfer and adoption of optimized processes and governance principles
- Lead cross-functional workshops and change management initiatives, advising on organizational transformation strategies and supporting the implementation of automation and digitalization solutions
- Provide strategic insights and performance analysis through data-driven evaluations of process efficiency, compliance metrics, and governance effectiveness, recommending improvements to senior leadership
- Act as a subject matter expert for international insurance programmes, representing the organization in global forums and contributing to thought leadership on governance and process excellence

Your Profile

- Bachelor’s or Master’s degree in Business Administration, Insurance, Risk Management, or a related field
- Advanced certifications in Business Process Management (BPM), Governance, or Insurance Management highly desirable
- Minimum 5–7 years in process management and governance within the insurance industry, with a strong focus on international programmes and multinational operations
- Deep understanding of international insurance operations, compliance, and regulatory frameworks across multiple jurisdictions
- Proven track record in developing governance frameworks, strategic concepts, and training programmes for global insurance networks
- Strong leadership in process improvement, change management, and digital transformation initiatives
- Advanced analytical and strategic thinking capabilities, with proficiency in process modelling and data visualization tools
- Excellent communication and stakeholder management skills, able to influence and collaborate at all organizational levels
- Open mindset towards innovation and emerging technologies, with a passion for driving customer value through digital solutions
- Professional fluency in English (written and spoken); additional languages are an asset

What we offer



Flexible working and
remote working



Purchase of additional leave
weeks



Meal allowance



Prime location and top
office space



Health insurance
contribution and health
check



Talanx share scheme

HDI Global SE
Switzerland
Hardstrasse 201
8005 Zurich

Workload:
80 - 100%

Your contact:
Andreas Mahrer
bewerbungen@hdi.global

About us:

- www.hdi.global
- careers.hdi.group
- [LinkedIn](#)
- [kununu](#)

[Apply now!](#)

Note on data protection - Privacy and personal rights are extremely important to HDI. Here you will find detailed information on the acquisition and further processing of personal data: [staff recruitment privacy policy](#).