



## General Aviation Insurance Application

### Insured Details

|  |  |                       |  |
|--|--|-----------------------|--|
| <b>Insured Name</b>                                    |  | <b>Vat No.</b>        |  |
| <b>Address Line 1</b>                                  |  | <b>Address Line 2</b> |  |
| <b>Suburb</b>  |  |                       |  |
| <b>City</b>  |  | <b>Postal Code</b>    |  |
| Do you have any current insurance policy in place?     |  |                       |  |
| If you have a current policy, what is the expiry date? |  |                       |  |
| When would you like the policy to incept cover?        |  |                       |  |

### Aircraft

|                               |  |                              |  |
|-------------------------------|--|------------------------------|--|
| <b>Manufacturer and Model</b> |  | <b>Registration</b>          |  |
| <b>Agreed Value</b>           |  | <b>Liability Limit</b>       |  |
| <b>Max Take-Off Weight</b>    |  | <b>Number of Total Seats</b> |  |
| <b>Y.O.M</b>                  |  |                              |  |
| <b>Coverage</b>               |  |                              |  |
| <b>Combined Single Limit</b>  |  |                              |  |
| <b>Uses</b>                   |  |                              |  |
| <b>Pilot Warranty</b>         |  |                              |  |
| <b>Named Pilots</b>           |  |                              |  |
| <b>Aircraft Base</b>          |  |                              |  |

### Pilots

|                                       |  |                       |  |                     |  |
|---------------------------------------|--|-----------------------|--|---------------------|--|
| <b>Name</b>                           |  | <b>D.O.B</b>          |  |                     |  |
| <b>Total Time</b>                     |  |                       |  |                     |  |
| <b>Total Time on Make &amp; Model</b> |  | <b>Last 12 Months</b> |  | <b>Last 90 Days</b> |  |



### Pilots

|                                       |  |                       |                     |
|---------------------------------------|--|-----------------------|---------------------|
| <b>Name</b>                           |  | <b>D.O.B</b>          |                     |
| <b>Total Time</b>                     |  |                       |                     |
| <b>Total Time on Make &amp; Model</b> |  | <b>Last 12 Months</b> | <b>Last 90 Days</b> |

### Pilots

|                                       |  |                       |                     |
|---------------------------------------|--|-----------------------|---------------------|
| <b>Name</b>                           |  | <b>D.O.B</b>          |                     |
| <b>Total Time</b>                     |  |                       |                     |
| <b>Total Time on Make &amp; Model</b> |  | <b>Last 12 Months</b> | <b>Last 90 Days</b> |

### Pilots

|                                       |  |                       |                     |
|---------------------------------------|--|-----------------------|---------------------|
| <b>Name</b>                           |  | <b>D.O.B</b>          |                     |
| <b>Total Time</b>                     |  |                       |                     |
| <b>Total Time on Make &amp; Model</b> |  | <b>Last 12 Months</b> | <b>Last 90 Days</b> |

### General Details

|  |
|--|
|  |
|--|

Signature:

|  |
|--|
|  |
|--|

Full Name:

|  |
|--|
|  |
|--|

Name of the person submitting this form (print)

Date of Signature:

|  |  |  |
|--|--|--|
|  |  |  |
|--|--|--|

## IMPORTANT INFORMATION FOR ALL OUR CLIENTS

Whilst we make every effort to ensure You fully understand the insurance product we have supplied, there are certain facts we are obliged in terms of the Financial Advisory and Intermediaries Services Act (FAIS) to ensure that You not only know about but understand.

The most important objective of these obligations is to ensure You, our client, has full knowledge about the organisations involved in delivering the service to You. Whilst this information is important it does not form part of Your actual policy wording.

### Details about ourselves, Your insurer:

|   |  |
|---|--|
| Company Name:   | HDI GLOBAL SA LTD  |
| Registration Number:                                  | 1998/006415/07   |
| Registered Address:                                   | 3 <sup>rd</sup> Floor, 20 Baker Street<br>Rosebank<br>Johannesburg2197     |
| Telephone Number:                                     | +27-11-340-0100  |
| Full physical address of our branch dealing with You: | 3rd Floor, 20 Baker Street<br>Rosebank<br>Johannesburg<br>2197             |
| Telephone Number:                                     | +27-340-0100   |
| Fax Number:   | +27-447-4981   |
| Email Address:  | <a href="mailto:shaun.scandling@hdi.global">shaun.scandling@hdi.global</a> |
| Website:  | <a href="http://www.hdi.global">www.hdi.global</a>                         |

### Our license to transact business as a Financial Service Provider:

|  |  |
|--|--|
| As well as being a Licenced Non-life Insurer, we are also registered as a Financial Services Provider. |  |
| FSP License number:  | 9489   |
| Categories of license:   | Advice in respect of Short-term Insurance: Commercial Lines. |
| Special conditions applicable:   | None.  |

### Our insurances in place:

|                          |   |
|--------------------------|---|
| Professional Indemnity   | Local Insurance is in place.                                |
| D&O + Fidelity Guarantee | These risks are undertaken by our parent company in Europe. |

### Our Compliance Officer:

|                     |  |
|---------------------|--|
| Compliance Officer: | Associated Compliance (Pty) Ltd  |
| Practise Number:    | 6377   |
| Contact details:    |  |
| - Telephone Number  | +27-11-678-2533  |
| - Email Address     | <a href="mailto:Info@associatedcompliance.co.za">Info@associatedcompliance.co.za</a> |

### Your insurance premium:

The risk premium is what is paid to us. Your broker receives a commission, details of which are provided to you by your broker. The commission percentage is also stated under Brokerage Terms on your quotation / policy schedule.

The premium you have to pay for the insurance cover, whether monthly or for a specific term, as well as the date on which it has to be paid is clearly shown on the quotation / policy schedule. The total premium includes all our costs as well as commission payable to your appointed broker, however if there are any additional services provided to you by your broker for which a fee is payable, your broker needs to fully explain such services and the cost thereof to you, and obtain your consent.

The insurance contract is conditional upon, and will only come into effect, on payment of the premium which must be paid in accordance with the Payment Terms.

We have established a complaints management framework in order to ensure the effective and transparent resolution of complaints and the fair treatment of our clients. If You have a complaint about our service, staff or products sold to You please contact the following person in writing with full details of the problem You have encountered:

---

|                 |  |
|-----------------|--|
| Name:           | Shaun Scandling  |
| Postal Address: | P.O. Box 66, Saxonwold, 2132   |
| Email Address:  | <a href="mailto:shaun.scandling@hdi.global">shaun.scandling@hdi.global</a> |

---

A copy of our Complaints Policy is available upon request.

---

If SASRIA (Riot) Insurance has been taken out by You or is included in the policy automatically, You need to know the following information about SASRIA:

---

|                       |  |
|-----------------------|--|
| Company Name:         | SASRIA SOC Limited   |
| Registration Number:  | 1979/00287/06  |
| Registered Address:   | 36 Fricker Road, Illovo, 2196  |
| Postal Address:       | P.O. Box 653367, Benmore, 2010   |
| Email Address:        | <a href="mailto:info@sasria.co.za">info@sasria.co.za</a>   |
| Website Address:      | <a href="http://www.sasria.co.za">www.sasria.co.za</a>   |
| Telephone Number:     | +27-11-214-0800 and 086-172-7742 (0861 sasria)   |
| Fax Number:           | +27-11-447-8630  |
| Compliance Officer:   | Mr. Mziwoxolo Mavuso   |
| Compliance Telephone: | +27-11-214-0821  |
| Complaints Handling:  | <a href="mailto:contactus@sasria.co.za">contactus@sasria.co.za</a> or <a href="mailto:mziwoxolom@sasria.co.za">mziwoxolom@sasria.co.za</a> |

---

(All complaints are to be forwarded to SASRIA's Compliance Officer at the Postal address) provided

---

Sasria SOC Limited is a Licenced Non-Life Insurer and an authorised Financial Services Provider.

HDI GLOBAL SA LTD performs intermediary services and collects the Sasria premium. We issue Sasria's policy wording on behalf of Sasria and in return for performing this function we receive a fee of 12.5% of the Sasria premium.

#### What else should You know?

We undertake:

- To keep all information You tell us about Yourself confidential,
  - Never to take away any rights You have in terms of any legislation that governs the way we transact business,
  - To supply a copy of any documents used in the preparation of Your insurances, when required, free of charge.
- 

We undertake:

- To be the one who provides the reason for any claim that is repudiated,
  - To ensure that we write to You should we wish to cancel Your policy and to give You at least 30 days' notice of our intention to do so.
- 

If You are paying Your premiums by debit order:

- The debit order may only be in favour of one person/entity,
  - It may not be transferred without Your approval.
  - You are entitled to 30 days notice of cancellation of the debit order,
- 

If You are paying Your premiums in any way other than monthly:

- You are only entitled to a 15 day grace period if the insurances are in respect of Your personal insurances,
  - All premiums must be paid at inception or renewal date for the policy to be in force.
- 

If You have a claim or are involved in an incident that could lead to a claim:

- You must advise us or Your broker immediately, preferably in writing. Your policy will contain conditions that relate to the early reporting of potential claims and it is important that You do not breach this responsibility.
- 

If any of the information You gave us changes:

- You must advise us immediately - policy cover, premiums and terms are based on what You told us, You need to advise them of any changes that could affect our view of You and Your policy.

#### Warning:

- Do not sign any blank or partially completed application form,
- Complete all forms in ink,
- Keep all documents handed to You and make notes of what is said,
- All material facts must be accurately, fully and properly disclosed by You. All information provided by You or on Your behalf if Your responsibility. You need to be satisfied with the accuracy of any transaction submitted by your broker on your behalf, where relevant,
- Misrepresentation, incorrect or non-disclosure by You of any material facts or circumstances may impact negatively on any claims arising under Your insurance contract.

#### Other contact details:

| National Financial Ombud Scheme  | FAIS Ombudsman  | Registrar of Insurance<br>Financial Sector Conduct Authority                  |
|--|---|---|
| 110 Oxford Rd, Houghton Estate, Johannesburg,<br>Gauteng, 2198                               | 125 Dallas Avenue Menlyn Central, Waterkloof Glen<br>Pretoria 0010            | P.O. Box 35655<br>Menlyn Park   |
| Claremont Central Building, 6th Floor, 6 Vineyard Road,<br>Claremont, Western Province, 7700 | P.O. Box 41<br>Menlyn Park  | 0102<br>Telephone Number: +27-12-428-8000                                     |
| Telephone Number: 0860-800-900   | 0063  | Toll Free: 0800 20 3722   |
| Website Address: <a href="http://www.nfosa.co.za">www.nfosa.co.za</a>                        | Telephone Number: +27-12-762-5000   | Website Address: <a href="http://www.fsca.co.za">www.fsca.co.za</a>           |
| Email Address: <a href="mailto:info@nfosa.co.za">info@nfosa.co.za</a>                        | Website Address: <a href="http://www.faisombud.co.za">www.faisombud.co.za</a> | Email Address: <a href="mailto:enquiries@fsca.co.za">enquiries@fsca.co.za</a> |
|  | Email Address: <a href="mailto:info@faisombud.co.za">info@faisombud.co.za</a> |   |

#### Conflicts of Interest:

We make every effort to ensure that at all times we act in your best interests and in no way allow our own interests, potential or actual, to influence our objective performance and delivery of unbiased and fair services to you. In furtherance of this objective, we want to ensure you fully understand the various interests we have, be they ownership, financial or relationships with third parties. There are a number of entities with whom we can have a relationship of this nature and a summary of these is provided below.

#### Ownership:

HDI Global SA is 100% owned by HDI GLOBAL NETWORK AG (HGN) in Germany

HDI Global SA Ltd does not own any part of any other company in South Africa or elsewhere.

#### Business:

We do not receive more than 30% of our business from any one broker.

#### Relationship:

We do not have a relationship with any distribution channel or any other person that provides an ownership or financial interest or support service.

#### Immaterial Financial Interest:

It is generally accepted practice within our industry that "entertainment" is provided by us to the financial services provider (broker) and vice versa. The Rand value is limited per calendar year to R1 000 in respect of a key individual or representative of HDI Global where the entertainment is provided by any other financial services provider and in respect of HDI Global to a key individual or representative of another financial services provider and such limitation are dealt with and managed by our management policy.

#### Staff:

None of our staff is in anyway financially incentivised where incentives are based on volume business.

A copy of our Conflicts of Interest Management policy can be made available upon request to [shaun.scandling@hdi.global](mailto:shaun.scandling@hdi.global) or accessing our website at [www.hdi.global](http://www.hdi.global)

---

#### Your insurance broker (Intermediary):

Where your insurance policy is placed with us through a broker, it is the responsibility of your broker to provide you with sound financial advice and products tailored to your individual needs after having established all relevant facts. The insurance policy that we are now providing should be the result of an in-depth analysis undertaken by your broker.

If you believe that you have not received professional advice or you have not been provided with sufficient detail of the product to enable you to arrive at an informed decision to buy, please contact your broker immediately.

Not only is it the responsibility of your broker to provide quality advice, but in addition your broker is obliged to supply you with the following information about the broker's organisation:

- Its business and trade names, registration number and all contact details;
- Its legal and contractual status with us;
- Whether the representative that you dealt with is rendering services under supervision;
- Whether more than 30% of its total remuneration is received from us;
- Whether or not professional indemnity and fidelity insurance is held;
- Details of its complaints procedure and compliance arrangements;
- All commissions and fees that it earned by providing you with this policy;
- Any conflicts of interest which may have a bearing on your decision to buy;
- How you are able to access your broker's conflict of interest management policy.

Remember, at no time is your broker allowed to ask you to waive any of your rights in terms of the Financial Advisory and Intermediary Services Act.

Your broker may appoint another broker or administrator to carry out some of its obligations. In these circumstances, your broker must disclose to you the exact responsibilities of its outsourced partners, as well as the remuneration involved. This includes any outsourced premium collection agency.

Do not deal with any party or organisation if you have not been provided with their full details and the responsibilities they have.

In the event that the above information is not provided by your broker, please contact us.

---

#### Important Information for all our Clients

---

##### Privacy Disclosure:

HDI Global SA Ltd may use your information or obtain information about you for the following purposes:

- Underwriting
- Assessment and processing of claims
- Credit searches, claims checks, and the verification of personal information
- Fraud prevention and detection
- Market research and statistical analysis
- Audit and record keeping purposes
- Compliance with legal and regulatory requirements
- Sharing information with service providers and our Group company, HDI Global Network AG, as well as international subsidiaries within the Group. These entities may be abroad, but we will not share your information with them unless we are satisfied that they have adequate security measures in place to protect your personal information.

Due to the nature of our specialised services, our standard approach is to retain policy information for historical and statistical purposes, whilst taking all reasonable measures to ensure we protect the information from any unauthorized access or use.

You may access your personal information that we hold and also request us to correct or update this information. In certain cases you have the right to object to the processing of your personal information.

Our privacy policy can be accessed via <https://www.hdi.global/en-za/legal/privacy/>

---