

More transparency in the fleet thanks to KControl

- New web application for claims and fleet administration
- Innovative controlling instrument for fleet managers
- Developed by practitioners for practitioners

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HDI-Gerling Industrie Versicherung expands its fleet service with the KControl web applications. KControl is an online application for claims and fleet administration. The new software gives fleet managers clarity about individual claims within seconds. It also offers a comprehensive overview of all vehicle and contract data in a fleet. This makes KControl an innovative controlling instrument that has the capability to enhance the efficiency of fleets and reduce costs within the company. The software was developed hand in hand with experts from HDI-Gerling Sicherheitstechnik GmbH, the risk management company of HDI-Gerling.

Successful fleet claims management depends on a large number of technical and business factors. What are the most frequent causes of accidents? Which types of vehicle are involved in these accidents? Do the claims relate to liability, comprehensive or part comprehensive claims, or are they below the excess threshold? And what consequential costs are generally incurred after accidents? Loss of sales and expenditure for case handling, loss of use and hire cars are just some of the examples. KControl provides an overview of these and many other parameters.

The new controlling software is easy to deal with. Users simply have to register on the KControl Internet platform where HDI-Gerling gives customers access to its insurance data. If necessary, the information can be supplemented by other specific fleet data. This enables claims which have not been registered to be recorded and analysed.

“KControl is an ideal tool for fleet managers which allows them to analyse and manage claims events using individual criteria – and all the

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action is carried out at the touch of a button or more accurately the click of a mouse,” said Jens Könemann, Head of the Motor Services Department at HDI-Gerling. “A fleet manager is able to identify much more easily and more quickly which levers can be pulled to make a difference to the fleet business. This saves administrative expenses and increases profitability.”

Claims can be registered conveniently online using KControl, and past claims experiences can be viewed as well as being available for individual analyses. More than one user is able to use the program at any one time and access the database. This guarantees a high level of transparency and offers significant flexibility.

KControl was developed by practitioners for practitioners. Potential users – most importantly fleet managers – were involved in the development at an early stage with the aim of tailoring the program to the needs of fleet operations as far as possible. This ensured that KControl has a great deal of functionality and a high level of practical suitability, while not being overloaded.

The fleet service of HDI-Gerling has received a number of awards and encompasses tailor-made insurance solutions for vehicle fleets of varying sizes. It also provides comprehensive advice and a range of service packages. This aspect is provided by HDI-Gerling Sicherheitstechnik GmbH. It operates on the international stage and has a staff of more than one hundred employees. Alongside a highly professional claims service, which is productively complemented by KControl, fleet consulting and risk management are important components of the package offered by HDI-Gerling Sicherheitstechnik.

About HDI-Gerling Industrie Versicherung AG

HDI-Gerling Industrie Versicherung AG as an industrial insurer covers the needs of industrial and commercial customers for tailor-made insurance solutions. Alongside the outstanding profile of the company in the German market, where a majority of Groups listed on the DAX Stock Market Index are customers of HDI-Gerling, the company also has operations in more than 130 countries through foreign branch offices, subsidiary and peer companies, and network partners. HDI-Gerling is a company in the Talanx Group and manages the Industrial Lines Division within the Group. More than three thousand employees in this division generated some 3.8 billion euros gross premium in the year 2013. The rating agency Standard & Poor's has given the Talanx Primary Group a financial strength rating of A+/stable (strong).

About HDI-Gerling Sicherheitstechnik GmbH

HDI-Gerling Sicherheitstechnik supports mid-size companies, industrial companies and groups in preventing loss and damage, and in setting up a company risk management system. HDI-Gerling Sicherheitstechnik also offers customers access to more than one hundred engineers and technical specialists from a wide range of different disciplines. The goal is to support companies in managing risks and working out an individual, risk-based concept for insurance cover. HDI-Gerling Sicherheitstechnik operates across the world in the technical safety lines of Fire, Motor, Engineering Insurance and Marine. The focus of activities is on the identification and assessment of risks, and the development of appropriate, individual concepts for protection. HDI-Gerling Sicherheitstechnik is part of the global Risk Engineering Network of the Talanx Group and a wholly owned subsidiary of HDI-Gerling Industrie Versicherung.

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